

THE LYCEUM

Royal Lyceum Theatre Edinburgh



LYCEUM THEATRE

ACCESS BROCHURE

HOW TO BOOK

phone **0131 248 4848**

online **www.lyceum.org.uk**

email **boxoffice@lyceum.org.uk**

in person **Grindlay Street Edinburgh EH3 9AX**

www.lyceum.org.uk

supported by

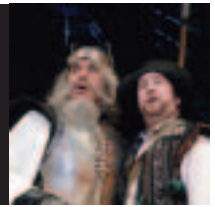


 Scottish
Arts Council

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THE CITY OF EDINBURGH COUNCIL

“You know you will get top class productions all the time, it brightens up a dreich winter.”

RICHARD AND FIONA GARWOOD



WELCOME TO THE ROYAL LYCEUM THEATRE, BASED IN THE HEART OF SCOTLAND'S CAPITAL CITY. THE LYCEUM OFFERS AN UNMATCHED RANGE OF DRAMA AND MUCH MORE BESIDES.

The Lyceum aims to be accessible to all and we are committed to making your visit to the Lyceum as easy and enjoyable as possible. The information contained in this leaflet is also available in Large Print, in Braille and on Tape. Our staff are an important link between the practical facilities we offer and the many guests who visit us each day. All Front of House staff undergo awareness training, and will be only too pleased to assist you should you require any information or help.

ARRIVING AT THE LYCEUM

Limited parking is available outside the theatre with four orange badge parking spaces. Additional parking is available at the NCP car park in Castle Terrace approximately 100m from the Lyceum.

Access from the road to the front of the theatre is level. If you are arriving by taxi, the setting down point is outside the main theatre entrance. If you wish to order a taxi after the performance please ask at the shop/information point which is situated on the left hand side of the foyer as you enter.

The main foyer entrance is made of glass panels which some people may find difficult to use. Markers have been put on the glass to provide clearer definition.

AT THE BOX OFFICE

The Box Office is situated in the foyer on the right hand side. Details of how to book are on the front of the leaflet.

If you wish to book your tickets in person and you have a hearing impairment we have an induction loop fitted at Box Office to assist with this.

If you have specific seating requirements please let the Box Office know at the time of booking. They will be only too happy to help and advise.

LIFTS

From the foyer all the areas of the theatre can be reached using the lift. The lift is located on the left hand side of the foyer. The lift has a voice synthesiser in it to assist visitors. A wheelchair lift is also located in this area to take customers to the Howard Bar.

ACCESSIBLE TOILET

An accessible toilet is situated on the ground floor (foyer level) adjacent to the pay phone.

WHEELCHAIR LOAN SERVICE

Should you wish to borrow a wheelchair for the duration of your visit please mention it to Box Office staff when making your booking. The wheelchair will be waiting for you on your arrival in the foyer. Please note that as we have only one house wheelchair, this service is subject to availability.

WHEELCHAIR USERS AND PEOPLE WITH MOBILITY DIFFICULTIES

There are handrails located throughout the theatre that can assist in easier movement around the theatre.

There are a number of positions in the Stalls area that accommodate wheelchair users. The stalls boxes provide easy access for wheelchairs with seats adjacent for friends and family. This area is also ideal for people who have mobility problems as they have more leg room and easier access than the rows of seating in the Stalls.

Seats at the end of rows **B**, **G** and **H** in the Stalls have moveable side panels which greatly assist those who would like to transfer from a wheelchair into a seat.

CUSHIONS & SUPPORTS

We have a large selection of specially designed cushions, supports and footstools available for use. The Front of House staff will be pleased to help you.

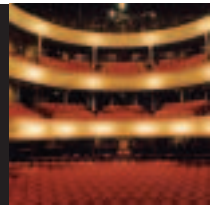
BLIND OR PARTIALLY SIGHTED PEOPLE

An Audio Description service is offered for two performances of each production on a matinee and an evening performance. There is a free Touch Tour for the Visually Impaired for each production in the Lyceum season. Starting at 12.30pm in the Howard Bar it then moves on to the stage where one of the audio describers will take you on a tour of the set. Trained Lyceum staff are available to assist.

Audio Description is a live commentary describing the play, action, set, costumes & characters. The facility also offers programme and play notes that usually commence 15 minutes before curtain-up. The commentary is relayed live by our trained team of describers, and is heard by wearing a headset. These headsets which are sterilised for each performance, can be collected from the foyer shop free of charge.

“The Lyceum has for several years been very helpful & supportive to Visually Impaired theatre goers.”

JOHN NEWING, CAPITAL THEATRE GROUP



HEARING ENHANCEMENT

There are a number of ways in which we can assist those patrons with hearing loss through the use of our theatre wide induction loop, our personal induction loop or through an infra-red sound transmitter. We now have a state of the art hearing enhancement system. This is a headset which can be collected from the shop, which allows you to have complete control of the sound level from the stage. Whether you have a slight or profound hearing loss you may find this system of some help.

The theatre-wide induction loop can be used by patrons in conjunction with their own hearing aid by switching it to the ‘T’ position. We also can offer a personal induction loop that may be of benefit to customers who cannot use the theatre wide induction loop.

BSL INTERPRETED PERFORMANCES

We currently offer British Sign Language Interpreted Performances for one performance per show. During a BSL interpreted performance a trained sign language interpreter will normally stand at the side of the stage and translate the language into BSL.

GUIDE DOG AND HEARING DOG USERS

Guide Dogs and Hearing Dogs are welcomed in the auditorium; simply let the Box Office know of your requirements when making your booking.

TELEPHONE

A pay phone can be found in the foyer close to the shop. The telephone has an induction loop which can be used in conjunction with a ‘T’ switch on hearing aids.

If you need any further information that is not covered in this leaflet or if you wish to make any comments and/or suggestions please contact Box Office on 0131 248 4848 or any of the Theatre Management staff on 0131 248 4800.

